



# Laidlaw Cottage

## Beechworth

### FAQs

- **Q:** *How much deposit is required & when?*  
**A:** *A 50% deposit is required within 7 days of booking.*
- **Q:** *What methods of payment do you accept for deposits & balances?*  
**A:** *We accept cash, cheque, direct deposit, money order etc. We don't, at present, have credit card facilities.*
- **Q:** *What is your cancellation policy?*  
**A:** *Deposit non-refundable if less than 30 days notice, unless re-let. Refundable in full less \$50 admin fee if over 30 days notice.*
- **Q:** *Is linen provided? If so is there an extra cost?*  
**A:** *All beds are made up & towels etc are provided, & it is all included in the tariff.*
- **Q:** *Do you accept dogs?*  
**A:** *We do accept dogs by arrangement. We require a \$30 dog bond be paid with your deposit and this will be refunded to you upon satisfactory inspection of the Cottage following your departure. We charge a fee of \$10 per dog per night & we have a few simple canine house rules. These are detailed at the end of these FAQs.*
- **Q:** *Does the Cottage have a BBQ?*  
**A:** *Yes.*
- **Q:** *Are there laundry facilities at the Cottage?*  
**A:** *Yes, there is a laundry off the back verandah with a washing machine. There is a clothes line (complete with pegs) fixed to the fence on the NW side.*
- **Q:** *Are there breakfast provisions?*  
**A:** *No, however there will be fresh milk in the fridge for your arrival, along with tea, coffee & sugar.*
- **Q:** *What is the cost to hire the whole Cottage?*  
**A:** *As we are not a B&B we don't rent out individual rooms, so when you stay at Laidlaw Cottage, you have the Cottage to yourself. We charge on a per person per night basis. Request a copy of our rates or refer to our website for tariffs. We ask that you only use the number of beds you have paid for. If you wish to sleep in a different room during your stay you will be charged for the additional cost of linen laundering & cleaning services.*
- **Q:** *What are the "check in" & "check out" times?*  
**A:** *"Check in" is after 2:30pm & "check out" is by 10:30am.*
- **Q:** *How many people does your Cottage accommodate?*  
**A:** *The Cottage can accommodate 6 people in the configuration of 1 Queen bed, 1 Double bed & 2 singles. There is also a porta cot available for infants but you must bring your own bedding & towels for the infant.*

- **Q:** *What utilities does the Cottage contain?*  
**A:** *Utilities as follows:*
  - *Microwave*
  - *32" LCD HD TV*
  - *DVD/Bluray player*
  - *CD/Radio/iPod Dock*
  - *Hair dryer*
  - *Iron & ironing board*
  - *Toaster*
  - *Kettle*
  - *Electric blankets*
  - *Clock radios*
  
- **Q:** *What form of heating & cooling does the Cottage have?*  
**A:** *There is a wood fire in the lounge room with ample firewood stacked at the back door. There is also a gas heater in the kitchen along with a reverse cycle in the lounge room. There are electric blankets on all the beds.*
  
- **Q:** *Is there electric blanket on the beds?*  
**A:** *There are electric blankets on all the beds.*
  
- **Q:** *What is the cut off age for a child?*  
**A:** *16 years of age.*
  
- **Q:** *Does the Cottage have internet access?*  
**A:** *There is no internet at the Cottage, however there are several places around Beechworth where you can get WiFi access. Refer to the Visitor Information Guide that is on the kitchen bench in the Cottage.*
  
- **Q:** *Is it possible to get a late check out?*  
**A:** *A late check out may be possible if there is not another booking back to back with you departure day. Check with the office a few days prior to your arrival. An additional charge may be required.*
  
- **Q:** *What happens if I will be arriving late in the evening?*  
**A:** *We have arrangements to cater for this and you will be advised of these when you book.*
  
- **Q:** *Do you have off road parking?*  
**A:** *Yes for vehicles with high clearance. There is also a large gravel verge on the side of the street. The Cottage is in a quiet residential location.*
  
- **Q:** *Is the Cottage within walking distance to the town?*  
**A:** *Yes, the Cottage is 1 block (100m) from the supermarket & 2 blocks (200m) from the main street.*
  
- **Q:** *Is the back garden completely fenced?*  
**A:** *Yes.*
  
- **Q:** *Is there a supply of DVD & CD's at the Cottage?*  
**A:** *No. You would need to bring you own.*

- **Q:** **What are the Canine House Rules?**

**A:** *Canine House Rules*

- *A charge of \$10/night/dog applies together with a \$30 security fee (the latter is refundable pending satisfactory inspection after departure).*
- *Dogs are not allowed on the furniture or the beds & must lay on their own bedding if on the Cottage mats.*
- *Dogs are to be kept quiet at all times, and the house and garden is to be left in a clean and presentable state (faeces to be wrapped in newspaper & disposed of in rubbish bin).*
- *If dog is inclined to bark if left alone at home, it must be taken on all outings.*
- *Dogs to sleep overnight on own mat/basket.*