



# Laidlaw Cottage

## Beechworth

### ***FREQUENTLY ASKED QUESTIONS***

**Q: How much deposit is required & when?**

A: A 50% deposit is required within 7 days of booking.

**Q: What methods of payment do you accept for deposits & balances?**

A: We accept cash, cheque, or direct deposit. We don't presently have credit card facilities.

**Q: What is your cancellation policy?**

A: Deposit non-refundable if less than 30 days notice, unless re-let. Refundable in full less \$50 admin fee if over 30 days notice.

**Q: What is the cut off age for a child?**

A: 16 years & under.

**Q: Is linen provided? If so is there an extra cost?**

A: All beds are made up & towels etc are provided, & it is all included in the tariff.

**Q: Is the back garden completely fenced?**

A: Yes.

**Q: Do you have bike storage?**

A: Bikes can be stored under cover on the back verandah, or out of sight in the Laundry.

**Q: Are there breakfast provisions?**

A: No, however there will be fresh milk in the fridge for your arrival, along with tea, coffee & sugar.

**Q: What is the cost to hire the whole Cottage?**

A: As we are not a B&B we don't rent out individual rooms, so when you stay at Laidlaw Cottage, you have the Cottage to yourself. See our website for tariffs. We ask that you only use the number of beds you have paid for. If you wish to sleep in a different room during your stay you will be charged for the additional cost of linen laundering & cleaning services.

**Q: What are the "check in" & "check out" times?**

A: "Check in" is after 2:30pm & "check out" is by 10:30am.

**Q: How many people does your Cottage accommodate?**

A: The Cottage can accommodate 6 people in the configuration of 1 Queen bed, 1 Double bed & 2 standard sized singles. There is also a porta cot available for infants but you must bring your own bedding & towels for the infant.

**Q: What form of heating & cooling does the Cottage have?**

A: There is a wood fire in the lounge room with ample firewood stacked at the back door. There is also a gas heater in the kitchen along with a reverse cycle in the lounge room.

*Street Address: 12 Finch Street, Beechworth, Vic 3747*

*Postal Address: Laidlaw Cottage, C/- Post Office, Stanley, Vic 3747*

*P: 0419 871 227*

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**Q: What equipment does the Cottage contain?**

A: Equipment is as follows:

- Electric stove
- Microwave
- 32" LCD HD TV
- DVD/Bluray player
- CD/Radio/iPod Dock
- Hair dryer
- Washing machine
- Iron & ironing board
- Clothes line & pegs
- Toaster
- Kettle
- Electric blankets on all beds
- BBQ
- Reverse cycle airconditioning
- Wood heater & firewood

**Q: Does the Cottage have internet access?**

A: There is no internet at the Cottage, however there are several places around Beechworth where you can get WiFi access. Refer to the Visitor Information Guide that is on the kitchen bench in the Cottage.

**Q: Is it possible to get a late check out?**

A: A late check out may be possible if there is not another booking back to back with your departure day. Check with the office a few days prior to your arrival. An additional charge may be required.

**Q: What happens if I will be arriving late in the evening?**

A: We have arrangements to cater for this and you will be advised of these when you book.

**Q: Do you have off road parking?**

A: Yes for vehicles with high clearance. There is also a large gravel verge on the side of the street. The Cottage is in a quiet residential location.

**Q: Is the Cottage within walking distance to the town?**

A: Yes, the Cottage is two blocks (200m) from the main street.

**Q: Is there a supply of DVD & CDs at the Cottage?**

A: No. You would need to bring your own.

**Q: Do you accept dogs?**

A: We do accept dogs by arrangement. We require a \$30 dog bond be paid with your deposit. This will be refunded pending satisfactory inspection of the Cottage following your departure.

**Q: What are the Canine House Rules?**

A: Canine House Rules

- A charge of \$15/night/dog applies together with a \$30 security fee (the latter is refundable pending satisfactory inspection after departure).
- Dogs are not allowed on the furniture or the beds & must lay on their own bedding if on the Cottage mats.
- Dogs are to be kept quiet at all times, and the house and garden is to be left in a clean and presentable state (faeces to be wrapped in newspaper & disposed of in rubbish bin).
- If dog is inclined to bark if left alone at home, it must be taken on all outings.
- Dogs to sleep overnight on own mat/basket.

**NB: OUT OF RESPECT FOR OUR NEIGHBOURS, LAIDLAW COTTAGE IS A "NO PARTY" PROPERTY.**